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## 2023 SERVICE COMPANY DIRECTORY BY BRAND

If you are experiencing issues with your equipment, please visit [www.permul.com/service](http://www.permul.com/service) for a list of information required to assist you.

Permulo will assist with troubleshooting and recommend authorized service partners. Please note that installation issues are not covered under the manufacturer's warranty. Service contractors may require a deposit for the call. Parts and other costs to repair the unit will be charged directly to either Permulo or the manufacturer if the cause of the service requirement are covered under warranty. If you have any questions about the warranty coverage by brand or model, please contact: [service@permul.com](mailto:service@permul.com)

### DISTRIBUTION

MANUFACTURER	2023 SERVICE ASSISTANCE CONTACTS BY MANUFACTURER
 HOSHIZAKI (ON, QC, ATLANTIC)	<a href="mailto:Servicerequest@permul.com">Servicerequest@permul.com</a> / 1-800-233-1940
 FOLLETT (ON, QC, ATLANTIC)	<a href="mailto:techsupport@follettice.com">techsupport@follettice.com</a>
 IMPERIAL (National)	<a href="mailto:Servicerequest@permul.com">Servicerequest@permul.com</a> / 1-800-343-7790
 JACKSON (National)	<a href="mailto:Servicerequest@permul.com">Servicerequest@permul.com</a> 1-888-800-5672
 PANASONIC (National)	<a href="mailto:Servicerequest@permul.com">Servicerequest@permul.com</a>
 SAMMIC (National)	<a href="mailto:Servicerequest@permul.com">Servicerequest@permul.com</a>
 MARS (National) <small>atmosphere is everything</small>	<a href="mailto:Servicerequest@permul.com">Servicerequest@permul.com</a>
 ENOZO (National)	<a href="mailto:Servicerequest@permul.com">Servicerequest@permul.com</a>

# REPRESENTATION

MANUFACTURER	2023 SERVICE ASSISTANCE CONTACTS BY MANUFACTURER
 <p>CARTER-HOFFMANN (National)</p>	<p><a href="mailto:techservice@partstown.com">techservice@partstown.com</a> / 1-800-264-7827</p>
 <p>DOYON or NuVu (National)</p>	<p><a href="mailto:techservice@partstown.com">techservice@partstown.com</a> / 1-800-267-7827</p>
 <p>DORMONT (National)</p>	<p><a href="mailto:Servicerequest@permul.com">Servicerequest@permul.com</a></p>
 <p>JOSPER (National)</p>	<p><a href="mailto:techservice@partstown.com">techservice@partstown.com</a> / 1-800-267-7827</p>
 <p>STAR HOLDINGS (Star/ Wells/Lang/Toastmaster) (National)</p>	<p><a href="mailto:techservice@partstown.com">techservice@partstown.com</a> / 1-800-267-7827</p>
<p>VIVREAU® (National)</p>	<p><a href="mailto:servicena@vivreau.com">servicena@vivreau.com</a> / <a href="https://vivreau-water.com/troubleshooting/">https://vivreau-water.com/troubleshooting/</a></p>
 <p>KITCHEN BRAINS (National)</p>	<p><a href="mailto:sog@kitchenbrains.com">sog@kitchenbrains.com</a></p>
 <p>KLOPPENBERG (National)</p>	<p><a href="mailto:techservice@partstown.com">techservice@partstown.com</a> / 1-800-267-7827</p>
 <p>COOLER CONCEPTS (National - Except AB)</p>	<p><a href="mailto:info@kegracks.com">info@kegracks.com</a></p>
 <p>PERLICK (BC/QC)</p>	<p>1-844-411-8050</p>
 <p>ALADDIN TEMP-RITE (QC)</p>	<p>1-800-888-5426</p>
 <p>MIDDLEBY MARSHALL (National)</p>	<p><a href="mailto:Servicerequest@permul.com">Servicerequest@permul.com</a></p>
 <p>CiBO+ (National)</p>	<p><a href="mailto:techservice@partstown.com">techservice@partstown.com</a> / 1-800-264-7827</p>