



3397 American Drive, Unit 5
Mississauga, ON L4V 1T8
Tel: (905) 670-3744 / (800) 567-4432
Fax: (905) 670-4496 / (800) 667-3423
www.permul.com

2025 SERVICE COMPANY DIRECTORY BY BRAND

If you are experiencing issues with your equipment, please visit www.permul.com/service for a list of information required to assist you.

PermUL will assist with troubleshooting and recommend authorized service partners. Please note that installation issues are not covered under the manufacturer's warranty. Service contractors may require a deposit for the call. Parts and other costs to repair the unit will be charged directly to either PermUL or the manufacturer if the cause of the service requirement are covered under warranty. If you have any questions about the warranty coverage by brand or model, please contact: service@permul.com

DISTRIBUTION

MANUFACTURER	2025 SERVICE ASSISTANCE CONTACTS BY MANUFACTURER
HOSHIZAKI (National)	https://permul.com/helpdesk/ 1-800-233-1940
FOLLETT (ON, QC, ATLANTIC)	techsupport@follettice.com
IMPERIAL (National)	techservice@partstown.com / 1-800-343-7790
JACKSON (National)	https://permul.com/helpdesk/ 1-888-800-5672
PANASONIC (National)	Panasonic - Servicenter Locator - CANADA
SAMMIC (National)	ctamms@sammic.com
JOSPER (National)	techservice@partstown.com / 1-800-267-7827
BERMAR (National)	internationalService@bermar.co.uk
ZuMEX (National Except BC)	service.usa@zumex.com



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REPRESENTATION

MANUFACTURER	2025 SERVICE ASSISTANCE CONTACTS BY MANUFACTURER
CARTER-HOFFMANN (National)	techservice@partstown.com / 1-800-264-7827
DOYON or NuVu (National)	service@nu-vu.com / 1-800-267-7827
DORMONT (National)	https://permul.com/helpdesk/
JOSPER (National)	techservice@partstown.com / 1-800-267-7827
STAR HOLDINGS (Star/Wells/Lang/Toastmaster) (National)	technicalservice@starholdingsgrp.com 1-800-267-7827
KITCHEN BRAINS (National)	sog@kitchenbrains.com
KLOPPENBERG (National)	techservice@partstown.com / 1-800-267-7827
COOLER CONCEPTS (National - Except AB)	info@kegracks.com
PERLICK (BC/QC)	1-844-411-8050
ALADDIN TEMP-RITE (QC)	1-800-888-5426
MIDDLEBY MARSHALL (National)	service@middleby.com
LANCER (National)	sales@lancerworldwide.com
CROWN VERITY (BC, AB, ON)	service@crownverity.com